

**Carers Support Officer
with a focus on carers'
financial wellbeing, e.g
lowering household bills**



Opportunity to work in a busy office providing support to unpaid carers

We are looking for a proactive and organised person to join our busy and vibrant office. This is a varied role ideal for someone who would enjoy supporting unpaid carers to maximise their income with an emphasis on the cost of living.

Duties will include:

- Answering queries from carers
- Responding to incoming referrals
- Providing relevant information
- Signposting / referrals to services
- Maintaining accurate records
- Supporting carers with fuel and other household tariffs including council tax reduction, water rate reduction.



Location: Carers Outreach Office in Intec, Parc Menai, Bangor, Gwynedd
Hours: 2 or 3 days a week available
Salary: £26,824 to 28,598 pro rata (depending on experience)
Pension: Pension offered
Closing date: Noon, 15 June 2026

Interviews will be held week commencing 22 June 2026

Please note, the ability to communicate in Welsh and English is **desirable** for this post.

To request an application pack for the above post please contact Julie Oatey at help@carersoutreach.org.uk. If you have further queries about the post please phone 01248 370797 to speak to one of the management team.